

Jci Hospital Edition

Purpose: Investing in hospital accreditation by external accreditation bodies is costly in time and resources. I aimed to identify the effect of accreditation on the health service quality. Methods: To understand what effect the accreditation process had on quality of patient care, firstly I conducted a systematic review on studies that measured accreditation impact by comparing accredited and non-accredited hospitals worldwide. Then, I carried out four studies investigating the impact of the Joint Commission International (JCI) accreditation on healthcare quality by comparing accredited and non-accredited hospitals in Saudi Arabia. In both accredited and non-accredited Saudi hospitals, I studied staff perceptions, patients' experience, and hospitals' existing data on infection rates and patient falls; and finally conducted interviews with managers working in accredited hospitals. Results: Regarding the systematic review, I found limited and conflicting evidence on the value of accreditation. Only a small number of articles were of high quality and only one of eight of these articles showed any convincing difference between accredited and nonaccredited hospitals. Similarly, the findings from the four different studies for my research varied, with some supporting and some not supporting accreditation impact on quality of care. The difference in mean scores between accredited and non-accredited hospitals was 0.198 with a 95% CI (0.133, 0.262) in favour of better patient experience in non-accredited hospitals (p

Helps you quickly and easily find the standards and scoring information you need. This title puts the accreditation requirements, policies, and procedures at your fingertips and includes scoring information at every element of performance.

The cultural groups discussed in this guide include African American, Anglo-American, Asian, Hispanic/Latino, Jewish, Middle Eastern, Native American, Russian, South Asian, and Southeast Asian. The book also discusses cultural patterns, including values, worldview and communication, time orientation, pain, family/gender issues, pregnancy and birth, children, end of life, and health beliefs and practices. The sections on health beliefs and practices are especially informative. This is a very handy pocket resource that broadly describes selected cultural groups. It includes a mnemonic (the 4 C's of Culture) to help healthcare professionals remember the questions to ask each patient: CALL (what do you call the problem?), CAUSE (what do you think caused the problem?), COPE (how do you cope with the problem?), and CONCERNS (what are your concerns?). This book should be required for all health professionals and students.

This manual includes JCI's updated requirements for home care organizations effective 1 July 2012. All of the standards and accreditation policies and procedures are included, giving home care organizations around the world the information they need to pursue or maintain JCI accreditation and maximize patient-safe care. The manual contains Joint Commission International's (JCI's) standards, intent statements, and measurable elements for home care organizations, including patient-centered and organizational requirements.

Now in its 13th edition, this fully updated book, written by two of the country's most respected accreditation specialists actively working in hospitals now, Jodi L. Eisenberg, MHA, CPHQ, CPMSM, CSHA, and Jean S. Clark, RHIA, CSHA, features everything a new survey coordinator needs to begin their role as well as updating veteran accreditation specialists on the latest Joint Commission changes. They share their first-hand experience in interpreting standards and preparing facilities for Joint Commission survey.

Comprehensive coverage of all types of innovative insurance products such as long-term care insurance, commercial insurance, catastrophe insurance, liability insurance to name few• Details on developments in international insurance with latest data• Appendices to support the information provided in chapters - All clauses and words of marine insurance are given in appendix

IN 2004, AT THE AGE OF FORTY-EIGHT, DR. DAVE HNIDA, a family physician from Littleton, Colorado, volunteered to be deployed to Iraq and spent a tour of duty as a battalion surgeon with a combat unit. In 2007, he went back—this time as a trauma chief at one of the busiest Combat Support Hospitals (CSH) during the Surge. In an environment that was nothing less than a modern-day M*A*S*H, the doctors' main objective was simple: Get 'em in, get 'em out. The only CSH staffed by reservists—who tended to be older, more-experienced doctors disdainful of authority—the 399th soon became a medevac destination of choice because of its high survival rate, an astounding 98 percent. This was fast-food medicine at its best: working in a series of tents connected to the occasional run-down building, Dr. Hnida and his fellow doctors raced to keep the wounded alive until they could be airlifted out of Iraq for more extensive repairs. Here the Hippocratic Oath superseded that of the pledge to Uncle Sam; if you got the red-carpet helicopter ride, his team took care of you, no questions asked. On one stretcher there might be a critically injured American soldier while three feet away lay the insurgent, shot in the head, who planted the IED that inflicted those wounds. But there was levity amid the chaos. On call round-the-clock with an unrelenting caseload, the doctors' prescription for sanity included jokes, pranks, and misbehavior. Dr. Hnida's deployment was filled with colorful characters and gifted surgeons, a diverse group who became trusted friends as together they dealt with the psychological toll of seeing the casualties of war firsthand. In a conflict with no easy answers and even less good news, Paradise General gives us something that we can all believe in—the story of an ordinary citizen turned volunteer soldier trying to make a difference. With honesty and candor, and an off-the-wall, self-deprecating humor that sustained him and his battle buddies through their darkest hours, Dr. Hnida delivers a devastating and inspiring account of his CSH tour and an unparalleled look at medical care during an unscripted war.

This volume, developed by the Observatory together with OECD, provides an overall conceptual framework for understanding and applying strategies aimed at improving quality of care. Crucially, it summarizes available evidence on different quality strategies and provides recommendations for their implementation. This book is intended to help policy-makers to understand concepts of quality and to support them to evaluate single strategies and combinations of strategies.

In a health care environment, risks abound. This must-have book provides organizations with the tools and know-how to conduct effective assessments of potential risks and take steps to minimize them. Whether the risk issue is infant and pediatric abduction, infection control during construction, fire safety, or potential disaster emergencies, Environment of Carer Risk Assessment guides organizations through a basic risk assessment process and suggests potential high-profile, high-risk areas for consideration. It shows how to use existing standards tools such as the Periodic Performance Review, Interim Life Safety Measures, the hazard vulnerability analysis, and more. And, it provides case studies, examples, and worksheets for assessing and minimizing risk and includes a CD-ROM with interactive risk assessment forms. Performing risk assessments can help organizations avoid OSHA fines, accreditation noncompliance, and more. But the bottom line is that by performing prudent and timely risk assessments, organizations can help ensure patient, staff, and visitor safety.

Optimizing patient flow : advanced strategies for managing variability to enhance access, quality, and safety offers readers innovate techniques for maximizing patient flow and improving operations management while providing clear examples of successful impementation. This all-new book can help health care organizations to reduce and manage variability, thereby increasing the reliability of systems and processes and improving health care quality and safety.

Joint Commission International Accreditation Standards for HospitalsJoint Commission Resources

"Provides in-depth design recommendations and proven, cost effective, and reliable solutions for health care HVAC design that provide low maintenance cost and high reliability based on best practices from consulting and hospital engineers with decades of experience in the design, construction, and operation of health care facilities"--

How do we get started?A It's a question almost every health care organization asks when leaders first contact Joint Commission International (JCI) about accreditation. This newly updated edition of Joint Commission International Accreditation: Getting Started is intended to answer this question and provide tips, tools, and strategies to facilitate an organization's journey toward continuous standards compliance.

Fundamentally, Joint Commission International Accreditation: Getting Started, Second Edition is a primer on the accreditation process that offers a wide range of information, answers the most basic questions, and discusses the purpose of quality and safety improvement efforts. The four distinct sections of the book are the following: *Section 1 provides an overview of accreditation and is important information for all individuals working in a health care organization to know. *Section 2 provides valuable information to executives about establishing a foundation for accreditation, allocating resources, and participating in the on-site survey. *Section 3 offers information for the quality/accreditation specialist about the different activities involved in preparing for accreditation and how to structure performance improvement activities to achieve continuous standards compliance. *Section 4 targets all health care staff-specifically, the frontline workers-seeking information on their role in the accreditation process and how to effectively navigate the on-site survey. New to this edition: *A comprehensive, updated review JCI's accreditation process, including the fourth edition of the JCI Hospital standards, which were published in July 2010 and are effective starting 1 January 2011 *A stronger emphasis on tracer methodology, the key element in JCI's accreditation process, including forms and tools that can help organizations use tracer methodology to assess their performance on an ongoing basis *A greater focus on creating a culture of safety to support accreditation *Further details about using data to improve performance *New and updated case studies

Improving the culture of safety in our health care institutions is an essential component of preventing or reducing errors as well as improving overall health care quality. This book presents the clinically tested Myer's Patient Safety Model for health care system leaders, middle managers, and administrators to build their patient safety program and to help sustain, renew, or obtain accreditation. The author provides detailed explanations of why medical errors still occur in accredited hospitals, and provides the much needed organization-wide steps to prevent these errors and enhance patient safety for improved outcomes. Current patient safety challenges are discussed with an emphasis on the concept of reliability. The Myers Model is examined in detail, along with current evidence for its three interrelated levels of organizational structure-the leadership (system) level, the unit (microsystem) level, and the individual level. The text includes interviews about key aspects of patient safety with three leaders of major health care accreditation programs in the U.S., Canada, and Australia. Additionally, it provides an overview of reporting systems within the U.S. and covers two essential tools for patient safety-root cause analysis and failure mode and effect analysis. The book links all aspects of patient safety with accreditation standards at the national level, and also discusses efforts to globalize accreditation criteria and procedures. Key Features: Presents a clinically tested model for building a patient safety program and helping to sustain, renew, or obtain accreditation Provides tools for use in ensuring patient safety and accreditation, including root cause analysis and failure mode and effect analysis Discusses how aggregate data inform patient safety documentation and accreditation through integrated perspectives Offers a global view of accreditation and patient safety Includes techniques to improve communication among members of health care teams

The Essential Guide for Patient Safety Officers, Second Edition, copublished with the Institute for Healthcare Improvement (IHI), is a comprehensive and authoritative repository of essential knowledge on operationalizing patient safety. Patient safety officers must make sure their organizations create a safety culture, implement new safety practices, and improve safety-related management and operations. This updated edition of a JCR best seller, with many new chapters, will help them do that. Edited by Allan Frankel, MD; Michael Leonard, MD; Frank Federico, RPh; Karen Frush, MD; and Carol Haraden, PhD, this book provides: * Core knowledge and insights for patient safety leaders, clinicians, change agents, and other staff * Strategies and best practices for day-to-day operational issues * Patient safety strategies and initiatives * Tools, checklists, and guidelines to assess, improve, and monitor patient safety functions * Expert guidance on leadership's role, assessing and improving safety culture, designing for reliability and resilience, ensuring patient involvement, using technology to enhance safety, and building and sustaining a learning system -- and other essential topics The work described in the book reveals growing insight into the complex task of taking care of patients safely as an intrinsic, inseparable part of quality care. To do this we need to create a systematic, integrated approach, and this book shows us how to do it. -- Gary S. Kaplan, MD, Chairman and CEO, Virginia Mason Medical Center, Seattle

Addresses infection prevention and control issues in a variety of health care settings. This workbook takes an organization through the most challenging infection prevention and control related issues facing infection preventionists and health care organizations.

"With a new preface by the author"--Cover.

The Joint Commission on Accreditation of Healthcare Organizations is very pleased to present this second edition of Joint Commission International Accreditation Standards for Hospitals. This second edition contains the complete set of standards, statements of intent for each standard, and measurable elements for assessing compliance with each standard. This will permit readers to identify and understand the specific requirements embodied in the standards. New in the second edition is a clear emphasis on patient safety and on the importance of analyzing unexpected adverse events as a major way to reduce future risk. Also new to this edition is specific emphasis on pain management and on end-of-life care, both of which are addressed in the "Care of Patients" chapter.

Planning, Design, and Construction of Health Care Facilities, Second Edition, an updated version of a Joint Commission Resources best seller, is a comprehensive guide for health care organizations around the world that are looking to build new facilities - or update their current structures - in compliance with Joint Commission, Joint Commission International, and other recognized standards of health care design excellence. A wealth of strategies, tools, and real-world experiences of organizations around the globe supply the reader with the building blocks they need for success with their new facility or existing structure. Planning, Design, and Construction of Health Care Facilities, Second Edition assesses the challenges, compliance issues, and the need for a holistic approach to the design and function of health care facilities; and this new edition, readers receive valuable online resources in support of the printed material, including customizable tools they can use immediately in their organization.

This book traces the strange career of Brown-Sequard, an eccentric, restless, nineteenth-century physician-scientist whose life was characterized by dramatic reversals of fortune and is said to have been "one of the greatest discovers of facts that the world has ever seen".

Patients Beyond Borders is the first comprehensive, easy-to-understand guide to medical tourism. Impartial and extensively researched, it is filled with authoritative and accessible advice - carefully culled from hundreds of resources

around the world. Whether you're seeking dental work, heart surgery, orthopedics, cosmetic surgery, neurosurgery, or LASIK eye repair, Patients Beyond Borders is your best way to become an informed health traveler and get started on your medical travel journey.

By one estimate, the U.S. wastes \$480 billion annually on healthcare expenditures that don't improve care. Worse, because of faulty systems – not personnel – up to 98,000 people die every year due to preventable medical errors – and that doesn't count non-terminal events such as hospital-acquired infections. In Hospital Operations, two leading operations management experts and four senior physicians demonstrate how to apply new OM advances to substantially improve any hospital's operational, clinical, and financial performance. Replete with examples, this book shows how to diagram hospital flows, trace interconnections, and optimize flows for better performance. Readers will find specific guidance on improving emergency departments, operating rooms, hospital floors, and diagnostic units; and successfully applying metrics. Coverage includes: reducing ER overcrowding and enhancing patient safety...improving OR scheduling, enhancing organizational learning, and responding to surgeons and other stakeholders... improving bed availability, optimizing nurse schedules, and creating more seamless patient handoffs... reducing lab turnaround time, improving imaging responsiveness, and decreasing lab errors...successfully applying the right metrics for every facet of hospital performance. The authors conclude by previewing the "Hospital of the Future," addressing issues ranging from prevention and self-care to the evolution of technology and evidence-based medicine.

Hospital and Healthcare Security, Fifth Edition, examines the issues inherent to healthcare and hospital security, including licensing, regulatory requirements, litigation, and accreditation standards. Building on the solid foundation laid down in the first four editions, the book looks at the changes that have occurred in healthcare security since the last edition was published in 2001. It consists of 25 chapters and presents examples from Canada, the UK, and the United States. It first provides an overview of the healthcare environment, including categories of healthcare, types of hospitals, the nonhospital side of healthcare, and the different stakeholders. It then describes basic healthcare security risks/vulnerabilities and offers tips on security management planning. The book also discusses security department organization and staffing, management and supervision of the security force, training of security personnel, security force deployment and patrol activities, employee involvement and awareness of security issues, implementation of physical security safeguards, parking control and security, and emergency preparedness. Healthcare security practitioners and hospital administrators will find this book invaluable.

FEATURES AND BENEFITS: * Practical support for healthcare security professionals, including operationally proven policies, and procedures * Specific assistance in preparing plans and materials tailored to healthcare security programs * Summary tables and sample forms bring together key data, facilitating ROI discussions with administrators and other departments * General principles clearly laid out so readers can apply the industry standards most appropriate to their own environment NEW TO THIS EDITION: * Quick-start section for hospital administrators who need an overview of security issues and best practices

Provides hospitals with scientifically grounded methods to optimally manage patient flow. This title features advanced tutorials to help you to: understand the problems in patient flow management; assess the quantitative impact of patient flow issues on patients and staff; and, use quantitative methods to enhance patient flow.

Following the success of the flagship Patients Beyond Borders Singapore Edition, published in July 2007, the second edition has now been released. This 250-page guidebook features a fully updated and revised in-depth overview of Singapore's hospitals and clinics serving international patients and now includes 16 pages of color inserts showcasing Singapore's world-class facilities and attractions. Considered one of the world's top medical travel destinations, Singapore attracts more than 410,000 international patients to its hospitals and treatment centers and expects that number to grow to one million by 2012. The country boasts 13 JCI-accredited healthcare facilities, and its healthcare system was ranked the best in Asia and sixth best in the world by the World Health Organization (the US was ranked 36th). Singapore's 35 international clinics and hospitals offer nearly every imaginable medical procedure - at a 30 to 60 percent saving over U.S. prices. This complete guide contains detailed profiles of each of the country's hospitals and clinics serving international patients and includes extensive coverage of the acclaimed Centers of Excellence, specialties and super-specialties, patient liaison services, accommodation options, travel destinations, and more.

This manual includes JCI's updated requirements for long term care organizations effective 1 July 2012. All of the standards and accreditation policies and procedures are included, giving long term care organizations around the world the information they need to pursue or maintain JCI accreditation and maximize resident-safe care. The manual contains Joint Commission International's (JCI's) standards, intent statements, and measurable elements for long term care organizations, including resident-centered and organizational requirements. The Medical Staff Services handbook is the most comprehensive educational resource available for medical staff services departments. More than an introductory text it covers all department functions and offers practical advice on managing the credentialing and privileging process. This indispensable book can be used as a training tool for students, new employees, and physician leaders; as an on-the-job reference for medical staff services professionals; and as a guide to standardizing department processes. This second edition offers new information on the professional practice evaluation process. It addresses healthcare accreditation programs and hospital functions such as the institutional review board, cancer programs, and accredited continuing medical education programs. Helpful guidance on healthcare technology and legal issues is also included. Students who will be taking the NAMSS exam will find this handbook an ideal preparation tool.

From exotic spa treatments to euthanasia, this book examines the background and social context of medical tourism—the practice of traveling for health care. This work also documents how this industry is reshaping the face of medicine worldwide for individuals, local communities, and national health care systems. * A timeline of important historical and contemporary events in history of medical tourism * An extensive bibliography to assist readers toward additional resources for further research

Reveals a complex and troubled man who, despite being a ground-breaking father of modern surgery, battled with cocaine and morphine addiction, exhibited eccentric behavior and lived an unusual lifestyle.

A timely work describing how localized hospital-based health technology assessment (HB-HTA) complements general, 'arms-length' HTA agency efforts, and what has been the collective global impact of HB-HTA across the globe. While HB-HTA has gained significant momentum over the past few years, expertise in the field, and information on the operation and organization of HB-HTA, has been scattered. This book serves to bring this information together to inform those who are currently working in the field of HTA at the hospital, regional, national or global level. In addition, this book is intended for decision-makers and policy-makers with a stake in determining the uptake and decommissioning of new and established technologies in the hospital setting. HTA has traditionally been performed at the National/Regional level by HTA Agencies, typically linked to governments. Yet hospitals are the main entry door for most health technologies (HTs). Hospital decision-makers must undertake multiple high stakes investment and disinvestment decisions annually for innovative HTs, usually without adequate information. Despite the existence of arms-length HTA Agencies, inadequate information is available to hospital decision-makers either because relevant HTA reports are not yet released at the time of entry of new technologies to the field, or because even when the report exists, the information contained is insufficient to clarify the contextualized informational needs of hospital decision makers. Therefore, there has recently been a rising trend toward hospital-based HTA units and programs. These units/programs complement the work of

National/Regional HTA Agencies by providing the key and relevant evidence needed by hospital decision makers in their specific hospital context, and within required decision-making timelines. The emergence of HB-HTA is creating a comprehensive HTA ecosystem across health care levels, which creates better bridges for knowledge translation through relevance and timeliness. This open access book provides a concise yet comprehensive overview on how to build a quality management program for hematopoietic stem cell transplantation (HSCT) and cellular therapy. The text reviews all the essential steps and elements necessary for establishing a quality management program and achieving accreditation in HSCT and cellular therapy. Specific areas of focus include document development and implementation, audits and validation, performance measurement, writing a quality management plan, the accreditation process, data management, and maintaining a quality management program. Written by experts in the field, *Quality Management and Accreditation in Hematopoietic Stem Cell Transplantation and Cellular Therapy: A Practical Guide* is a valuable resource for physicians, healthcare professionals, and laboratory staff involved in the creation and maintenance of a state-of-the-art HSCT and cellular therapy program.

How Chinese hospitals have been growing and adopting international standards such as JCI and HIMSS EMRAM to fuel their advancements is not well-known to the western world. In this book, Jilan Liu, as former Principal Consultant of JCI and current Chief Executive Officer for HIMSS Greater China, presents a selection of case examples written by Chinese hospital executives and staff showcasing first-hand experiences and insights into how the leading healthcare organizations grow and continue their success in China. The case examples include Chinese hospitals who have participated in JCI accreditation and/or HIMSS EMRAM. These hospitals represent the new wave of organizations adopting international standards while accommodating the unique conditions of China.

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