

Lotus Notes Handbuch

This module explains the growing number of Application Servers and their variants (Mobile Application Servers, Commerce Servers, B2B Servers, Multimedia and Collaboration Servers). This is one module of an extensive handbook that systematically discusses how to translate e-business strategies to working solutions by using the latest distributed computing technologies. The focus of this module of the handbook is on application servers that package several middleware and infrastructure services into a platform for development, deployment, and management of modern applications. Chapters of this module explain the principles of application servers and systematically discuss a) Mobile Application Servers based on WAP, I-Mode, J2ME, and others; b) Commerce Servers based on e-payment systems, electronic catalogs, XML, secure C2B trade; c) B2B Servers based on ebXML, Web Services, workflows, EDI, EAI; d) Multimedia and Collaboration Servers based on groupware, SMIL and RTP; and e) "Super Application Servers" that combine numerous services needed for Web, mobile applications, and EC/EB applications on a single platform (IBM's WebSphere is an example). Chapters of the module also include several real life examples and case studies to highlight practical applications. Additional information and instructor material available from author website (www.amjadumar.com).

This second volume consists of the sections: technologies for knowledge management, outcomes of KM, knowledge management in action, and the KM horizon.

Handbook of Digital Forensics and Investigation builds on the success of the Handbook of Computer Crime Investigation, bringing together renowned experts in all areas of digital forensics and investigation to provide the consummate resource for practitioners in the field. It is also designed as an accompanying text to Digital Evidence and Computer Crime. This unique collection details how to conduct digital investigations in both criminal and civil contexts, and how to locate and utilize digital evidence on computers, networks, and embedded systems. Specifically, the Investigative Methodology section of the Handbook provides expert guidance in the three main areas of practice: Forensic Analysis, Electronic Discovery, and Intrusion Investigation. The Technology section is extended and updated to reflect the state of the art in each area of specialization. The main areas of focus in the Technology section are forensic analysis of Windows, Unix, Macintosh, and embedded systems (including cellular telephones and other mobile devices), and investigations involving networks (including enterprise environments and mobile telecommunications technology). This handbook is an essential technical reference and on-the-job guide that IT professionals, forensic practitioners, law enforcement, and attorneys will rely on when confronted with computer related crime and digital evidence of any kind. *Provides methodologies proven in practice for conducting digital investigations of all kinds

*Demonstrates how to locate and interpret a wide variety of digital evidence, and how it can be useful in investigations *Presents tools in the context of the investigative process, including EnCase, FTK, ProDiscover, foremost, XACT, Network Miner, Splunk, flow-tools, and many other specialized utilities and analysis platforms *Case examples in every chapter give readers a practical understanding of the technical, logistical, and legal challenges that arise in real investigations

The Human-Computer Interaction Handbook: Fundamentals, Evolving Technologies, and Emerging Applications is a comprehensive survey of this fast-paced field that is of interest to all HCI practitioners, educators, consultants, and researchers. This includes computer scientists; industrial, electrical, and computer engineers; cognitive scientists; exp

The Handbook of Information Security is a definitive 3-volume handbook that offers coverage of both established and cutting-edge theories and developments on information and computer security. The text contains 180 articles from over 200 leading experts, providing the benchmark resource for information security, network security, information privacy, and information warfare.

Focusing on the needs of the technical professional who is responsible for a series of Windows NT and Windows 2000 systems, The Windows 2000 Professional Handbook is designed to be both a handy desk reference in addition to a textbook for MCSE courses. This book provides readers with insights into how Microsoft's latest enterprise-based operating system solves the connectivity challenges with hands-on examples and cases that arise in organizations running multiple operating systems.

Die Auslagerung von Unternehmensfunktionen im IT-Bereich gehört inzwischen zu den etablierten Tools eines modernen Unternehmens-Managements, um Geschäftsprozesse zu rationalisieren und sich so auf seine Kernkompetenzen konzentrieren zu können. In der Praxis sind dabei komplexe betriebswirtschaftliche, technische und juristische Anforderungen zu beachten und entsprechende Lösungen für das Unternehmen zu finden. In dem vorliegenden Werk werden fundiert und anschaulich die komplexen rechtlichen und steuerlichen Themen beim IT Outsourcing, Business Process Outsourcing und Cloud Computing erläutert. Dabei werden zunächst die betriebswirtschaftlichen und technischen Prozesse ausführlich dargestellt und anschließend rechtlich bewertet. Aus dem Inhalt: 1. Einleitung 2. Formen und Auslagerungsbereiche (Tasks), Commercials 3. Das Outsourcing-Projekt 4. Das Outsourcing-Vertragswerk 5. Steuerliche und bilanzielle Aspekte des IT-Outsourcing 6. IT-Outsourcing in der Versicherungswirtschaft 7. IT-Outsourcing in der öffentlichen Verwaltung 8. Outsourcing in der Kreditwirtschaft 9. Outsourcing in der Telekommunikationsbranche 10. Outsourcing und die Verletzung von Privatgeheimnissen 11. Outsourcing in der Sozialverwaltung Zahlreiche Formulierungsbeispiele bieten Lösungsmöglichkeiten für die Praxis und runden das Werk ab.

Do you need a one-volume lesson about business applications of the Internet and other computer-based hardware and software? This book provides comprehensive coverage of four major areas: The Internet and Data Communications Basics, Popular Types of Networks, Design, Implementation, and Management Issues in a Network Environment, and Data Communication and Internet Applications. The Handbook of Business Data Communications looks briefly at the major corporations working in each category. In addition to practical examples, short case studies, and summaries of emerging issues in data communications, Professor Bidgoli discusses personal, social, organizational, and legal issues surrounding the use of networks and business software. Easy to use, balanced, and up-to-date, the Handbook has both answers and insights into future trends in business data communications. Key Features

- * An industry profile begins each chapter, providing readers with ways to learn more about the products they use
- * Numerous case studies of businesses throughout the book highlight applications topics
- * Includes balanced presentations of current and emerging technologies as well as useful discussions of security issues and measures
- * Presents thorough examinations of the Internet and intranets/extranets
- * Social, organizational, and legal materials provide context for data communications information
- * Summaries and review questions reinforce the aims of each chapter

Marketing models is a core component of the marketing discipline. The recent developments in marketing models have been incredibly fast with information technology (e.g., the Internet), online marketing (e-commerce) and customer relationship management (CRM) creating radical changes in the way companies interact with their customers. This has created completely new breeds of marketing models, but major progress has also taken place in existing types of marketing models. Handbook of Marketing Decision Models presents the state of the art in marketing decision models. The book deals with new modeling areas, such as customer relationship management, customer value and online marketing, as well as recent developments in other advertising, sales promotions, sales management, and competition are dealt with. New developments are in consumer decision models, models for return on marketing, marketing management support systems, and in special techniques such as time series and neural nets.

Written by leading industry experts, the Data Management Handbook is a comprehensive, single-volume guide to the most innovative ideas on how to plan, develop, and run a powerful data management function - as well as handle day-to-day operations. The book provides practical, hands-on guidance on the strategic, tactical, and technical aspects of data management, offering an inside look at how leading companies in various industries meet the challenges of moving to a data-sharing environment.

The fully revised and updated version of this successful Handbook is welcomed by management scholars world-wide. By bringing together the latest approaches

from the leading experts in organizational learning & knowledge management the volume provides a unique and valuable overview of current thinking about how organizations accumulate 'knowledge' and learn from experience. Key areas of update in the new edition are: Resource based view of the firm Capability management Global management Organizational culture Mergers & acquisitions Strategic management Leadership

This desk reference provides IT professionals in the securities industry with information about the latest technologies for improving efficiency and prediction. Topics include: modeling management systems research Internet commerce issues affecting all financial services sectors, such as the year 2000 problem Securities Technology Handbook is geared toward all levels of technology management and financial services management responsible for developing and implementing cutting-edge technology.

Planning and improving of production systems and manufacturing processes is a most complex task in engineering. In small and medium sized enterprises (SME's) it is usually carried out by a group of enterprise planners from different departments within a planning project. The main issue of this research is to overcome the logical and technical boundaries between the highly-interrelated modelling experts and their specific modelling tools and partial planning models as well as to efficiently coordinate their distributed, cooperative planning tasks. Therefore, a methodical integration concept as well as a groupware-based cooperation concept was developed. Now it is possible to combine the large number of sophisticated modelling tools, factory simulators as well as GPM tools, and to guarantee a seamless planning process. The conceptual ideas were implemented in a prototypical toolbox to show the technical realization of the flexible concepts for integration and cooperation support. (Back cover).

Sniffer Network Optimization and Troubleshooting Handbook introduces the reader to the vast functionality of the suite of Sniffer Solutions from Network Associates but ultimately focuses on the affordable and most widely used Sniffer Product - Sniffer Pro LAN Network Analyzer. This book begins with the basic features of Sniffer Pro LAN and then moves the reader through the impressive tips and tools available for gathering data, analyzing, troubleshooting, resolving and securing problems on their network. Sniffer from Network Associates is a suite of tools including Sniffer Portable Analysis Suite, Sniffer Distributed Analysis Suite, Sniffer Reporting, Sniffer Optical, and Sniffer Wireless. With a clear market leadership, Sniffer Solutions are employed in over 80% of the enterprise networks of the Fortune 100. Sniffer has also received wide industry acclaim from the experts and its everyday users. In 2000 Sniffer was named one of the 10 most computer products of the decade by Network Computing Magazine. It also received the "Editor's Choice" award from PC Magazine during the second quarter of 2001. Over 60,000 individuals have taken advantage of the educational services offered by Sniffer Technologies - aptly named Sniffer University. Coupled with the introduction of the Sniffer Certified Professional

Program (SCPP) as a replacement for the popular CNX (Certified Network Expert) certification, an aptitude with Sniffer Solutions is a "must-have" for system administrators. Offers comprehensive coverage of Sniffer Pro LAN Supplemental study materials for the SCPP certification track. As of April 2001, the CNX certifications track became inactive. Current CNXs looking to update their certifications to the new SCPP track are going to need to bring themselves up to speed on the new offerings from the Sniffer family of products before desertification Up to the Minute Web-based Support. Once the reader understands the concepts of network hardware, configuration, and implementation, they can receive up-to-the minute links, white papers, and analysis for one year at solutions@syngress.com

This book is a guide for the world of Pervasive Computing. It describes a new class of computing devices which are becoming omnipresent in every day life. They make information access and processing easily available for everyone from anywhere at any time. Mobility, wireless connectivity, diversity, and ease-of-use are the magic keywords of Pervasive Computing. The book covers these front-end devices as well as their operating systems and the back-end infrastructure which integrate these pervasive components into a seamless IT world. A strong emphasis is placed on the underlying technologies and standards applied when building up pervasive solutions. These fundamental topics include commonly used terms such as XML, WAP, UMTS, GPRS, Bluetooth, Jini, transcoding, and cryptography, to mention just a few. Besides a comprehensive state-of-the-art description of the Pervasive Computing technology itself, this book gives an overview of today's real-life applications and accompanying service offerings. M-Commerce, e-Business, networked home, travel, and finance are exciting examples of applied Pervasive Computing.

This desk reference for IT professionals in the insurance industry provides information about the latest technologies to improve efficiency and prediction. Topics include: imaging modeling management systems customer systems Internet commerce Issues affecting all financial service sectors, such as the year 2000 problem The Insurance Technology Handbook is geared toward all levels of technology management and financial services management responsible for developing and implementing cutting-edge technology.

Mastering Lotus Notes X is an invaluable source for end users who need a basic understanding of Notes. It includes step-by-step guidance for creating Notes databases, from designing interfaces to working with advanced workflow automation applications on various platforms. The Cd includes customizable Notes databases that can be immediately implemented.

The book covers the recent new advances in software engineering and knowledge engineering. It is intended as a supplement to the two-volume handbook of software engineering and knowledge engineering. The editor and authors are well-known international experts in their respective fields of expertise. Each chapter in the book is entirely self-contained and gives in-depth information on a specific topic of current interest. This book will be a useful desktop companion for both practitioners and

students of software engineering and knowledge engineering.

This book is not intended to be a deep-dive on security, programming, reporting, configuration, etc. but more of a high-level overview on salesforce.com, Force.com development, tools, methodology and other resources. We will not cover all aspects of salesforce.com. We wrote this book to (hopefully) become an invaluable resource for anyone new or inexperienced with the Force.com platform. For new administrators and developers coming on to the platform, we see a gaping hole in existing reference books. This book is not intended for end users or advanced developers. This book is for people somewhere in the middle; let's say a business analyst or a new Java or .NET developer. We would like this to be the first book you pick up after your boss walks in and says, "Let's take a look at salesforce.com and see if we can build some applications in the cloud." This book contains the information that we wish we had when we started developing applications on Force.com.

Praxishandbuch Lotus-Notes- und IT-Anwendungen für Sekretariat, Assistenz und Management Lotus Notes Release 4.5A Developer's Handbook IBM Lotus Notes Application Development Handbook John Wiley & Sons Incorporated

The Cambridge Handbook of Strategy as Practice provides a comprehensive overview of an emerging and growing stream of research in strategic management. An international team of scholars has been assembled to produce a systematic introduction to the various epistemological, methodological and theoretical aspects of the strategy-as-practice approach. This perspective explores and explains the contribution that strategizing makes to daily operations at all levels of an organization. Moving away from a disembodied and asocial study of firm assets, technologies and practices, the strategy-as-practice approach breaks down many of the traditional paradigmatic boundaries in strategy to investigate who the strategists are, what strategists do, how they do it, and what the consequences or outcomes of their actions are. Including a number of detailed empirical studies, the handbook will be an essential guide for future research in this vibrant field.

This handbook focuses on a series of concepts, models and technologies which can be used to improve current practice in life cycle engineering in manufacturing companies around the world. Experts on the main issues relating to life cycle engineering have produced a superb collection of chapters. All the contributing authors are researchers and engineers in the fields of manufacturing paradigms, enterprise integration, product life cycle and technologies for life cycle engineering. Academics and researchers will find this book to be a valuable reference tool. The book illustrates those key factors that ensure successful enterprise and product life cycle integration. Due to the book being developed as a joint industry and university project, its approach should be helpful to both practising professionals and academics. An overview of life cycle engineering concepts, models, methodologies and practices that have been proved to significantly improve the integration and productivity of manufacturing companies have been clearly explained in this handbook. This book will be essential for engineers, designers, product support personnel dealing with enterprise engineering projects. It will also be of immense use to lecturers and senior lecturers working in the fields of enterprise integration, product development, concurrent engineering and integrated manufacturing systems.

Normal 0 false false false MicrosoftInternetExplorer4 Winning social business

techniques for product managers, marketers, and business leaders! • How product managers at IBM are using social business to transform markets and build vibrant global communities • New best practices for promoting engagement, transparency, and agility • A deeply personal case study: handbook, roadmap, autobiography, and inspiration Does “social business” work? IBM has proven unequivocally: it does. In *Opting In*, IBM executive Ed Brill candidly shares best practices, challenges, and results from his social business journey, and shows how his team used it to transform existing products into thriving business lines. This deeply personal extended case study offers you a detailed roadmap for achieving and profiting from deep customer engagement. Brill shares his 15+ years of product management experience at IBM and describes how these techniques and experiences have developed a vibrant marketplace of social business customers worldwide. You'll learn how to use social business tools to strengthen customer intimacy, extend global reach, accelerate product lifecycles, and improve organizational effectiveness. You'll also discover how social business can help you enhance your personal brand—so you can build your career as you improve your business performance. With a Foreword by Marcia Conner, Author and Principal Analyst at SensifyWork. Using today's social business tools and approaches, product and brand managers can bring new products and services to market faster, identify new opportunities for innovation, and anticipate changing market conditions before competitors do. In *Opting In*, IBM's Ed Brill demonstrates how product managers can fully embrace social business and leverage the powerful opportunities it offers. Brill explains why social business is not a fad, not “just people wasting time on Facebook, Twitter, and YouTube,” and not just for marketers. He shows how to drive real value from crowdsourcing, interactivity, and immediacy, and from relational links across your organization's full set of content and networks. Drawing on his extensive experience at IBM, Brill explores powerful new ways to apply social business throughout product, service, and brand management. Using actual IBM examples, he offers candid advice for optimizing products by infusing them with the three core characteristics of social business: engagement, transparency, and agility. Drive breakthrough product, service, and brand performance through:

- Engagement: Optimize productivity and efficiency by deeply connecting customers, employees, suppliers, partners, influencers...maybe even competitors
- Transparency: Demolish boundaries to information, experts, and assets—thereby improving alignment, knowledge, and confidence
- Agility: Use information and insight to anticipate/address evolving opportunities, make faster decisions, and become more responsive

"This book provides a compendium of terms, definitions, and explanations of concepts in various areas of systems and design, as well as a vast collection of cutting-edge research articles from the field's leading experts"--Provided by publisher.

This handbook aims to give readers a thorough understanding of past, current and future research and its application in the field of educational technology. From a research perspective the book allows readers to grasp the complex theories, strategies, concepts, and methods relating to the design, development, implementation, and evaluation of educational technologies. The handbook contains insights based on past experiences as well as future visions and thus amounts to a comprehensive all round guide. It is targeted at researchers and practitioners working with educational technologies.

As the most comprehensive reference work dealing with decision support systems (DSS), this book is essential for the library of every DSS practitioner, researcher, and educator. Written by an international array of DSS luminaries, it contains more than 70 chapters that approach decision support systems from a wide variety of perspectives. These range from classic foundations to cutting-edge thought, informative to provocative, theoretical to practical, historical to futuristic, human to technological, and operational to strategic. The chapters are conveniently organized into ten major sections that novices and experts alike will refer to for years to come.

Written by a principle analyst on the Lotus Notes team, this is the book you need if you're developing applications for Notes. It doesn't matter what platform programmers are developing on--they'll find the information they need right here. They'll also find an exception report on what differs from platform to platform when developing Notes applications.

For an accessible and comprehensive survey of telecommunications and data communications technologies and services, consult the Telecommunications and Data Communications Handbook, which includes information on origins, evolution and meaningful contemporary applications. Find discussions of technologies set in context, with details on fiber optics, cellular radio, digital carrier systems, TCP/IP, and the Internet. Explore topics like Voice over Internet Protocol (VoIP); 802.16 & WiMAX; Passive Optical Network (PON); 802.11g & Multiple Input Multiple Output (MIMO) in this easily accessible guide without the burden of technical jargon.

Considered the gold-standard reference on information security, the Information Security Management Handbook provides an authoritative compilation of the fundamental knowledge, skills, techniques, and tools required of today's IT security professional. Now in its sixth edition, this 3200 page, 4 volume stand-alone reference is organized under the C

An information infrastructure is comprised of software, servers, storage, and networks, integrated and optimized to deliver timely, secure, and trusted information throughout the organization and to its clients and partners. With the explosive growth in data and information—coupled with demands for projects with rapid ROI—IT infrastructures and storage administrators are reaching a breaking point. IBM® can help with the changes needed to manage information availability, security, and regulatory and compliance requirements on a tighter budget. And because the health of any business often depends on its ability to take advantage of information in real time, a sound, intelligent information infrastructure becomes critical to supporting new growth initiatives. IBM offers an innovative approach to help you manage information growth more effectively and mitigate risks with a dynamic infrastructure that efficiently and securely stores and protects information, and optimizes information access. You can control, protect, manage, and gain new intelligence from your information with the IBM leading-edge Information Infrastructure products, services and integrated solutions, supported by world-class expertise and access to top experts from around the world. This IBM Redbooks® publication provides an overview of the IBM Information Infrastructure solutions that are designed to help you manage the information explosion and address challenges of information compliance, availability, retention, and security. This will lead your company toward improved productivity, service delivery, and reduced risk, while streamlining costs.

The Handbook provides practitioners, scientists and graduate students with a good overview of basic notions, methods and techniques, as well as important issues and trends across the broad spectrum of data management. In particular, the book covers fundamental topics in the field such as distributed databases, parallel databases, advanced databases, object-oriented databases, advanced transaction management, workflow management, data warehousing, data mining, mobile computing, data integration and the Web. Summing up, the Handbook is a valuable source of information for academics and practitioners who are interested in learning the key ideas in the considered area.

A comparison of boarding schools with information on the educational environment of each province.

Strong security has always been part of the family of Lotus software products. More notably, it has been a feature that has made Lotus Notes and Domino an industry leader for security-rich messaging, calendar, and scheduling capabilities. With a robust platform for collaborative applications. With Lotus Notes and Domino 7, IBM extends the reach of Lotus Domino messaging and collaboration solutions while continuing to leverage your IT and application investments. The new version offers capabilities to support more people with fewer servers, to simplify administration, and to provide tighter integration with Web standards. In this IBM Redbooks publication, we discuss specific security and anti-spam enhancements that have been incorporated into Notes and Domino 7.0. This publication is the fourth in a series about IBM Lotus security to be published. The previous IBM Redbooks about the topic are, in chronological order, "The Domino Defense: Security in Lotus Notes 4.5 and the Internet," SG24-4848, "Lotus Notes and Domino R5.0 Security Infrastructure Revealed," SG24-5341, and "Lotus Security Handbook," SG24-7017. The primary goal of these publications was to focus on the strong security that has always been part of the family of Lotus products. The present publication continues down the path set by these previous Redbooks, offering, as with each previous release, information about key features and functionalities pertaining to the security aspects of Lotus Notes and Domino Release 7.0.x, as well as best practices to implement these new features and functionalities.

Aims to bring together, present, and discuss what is known about work and organizations and their connection to broader economic change in Europe and America. This volume contains a range of theoretically informed essays, which give comprehensive coverage of changes in work, occupations, and organizations.

Since its inception, UNICEF has provided life-saving assistance and assured protection for children in both natural and man-made emergencies, guided by the principle that children in crises have the same needs and rights as children in stable situations. This new version of the Emergency Field Handbook has been developed, after consultation, as a practical tool for UNICEF field staff to meet the needs of children and women affected by disasters. It is structured around UNICEF's Core Commitments for Children in Emergencies, and covers

programme areas and operational functions. It includes a CD-ROM which contains a complete electronic version of the Handbook, as well as links to background and reference documents.

PREFACE Since 9/11 the veterinary care of Military Working Dogs (MWDs) has assumed a greater importance. The role of the working dog has never been more visible and more appreciated. At this writing there are a large number of MWDs deployed throughout the world in support of the Global War on Terrorism. Many people both in and out of uniform are coming to realize that MWDs are among the most valuable and cost-effective counterterrorism tools we have. Before 9/11 detector dogs and their skills were largely taken for granted, even downplayed. Comments like: “MWDs are low-tech”; and “Dogs will be replaced by sensors, imaging techniques and computers” were not uncommon. Detector dogs have become a very visible front-line protective measure against bomb threats – check out the headlines on suicide bombers to see what our terrorist enemies are up to. Then check out the film clips that show security forces in action – the dogs are everywhere! These are reminders that no other tool in the arsenal can match the efficiency, mobility, adaptability and field readiness of a working dog. So, what’s new – why publish a new edition now? Yes 9/11 did change things – this edition now has guidelines for MWDs exposed to Anthrax. This third edition of the Handbook also contains new information about the prophylactic laparoscopic-assisted gastropexy program that aims to protect our most “at-risk” dogs from GDV. We also provide guidelines on transitioning from once daily feeding to feeding two “meals” a day; the Dog Center now feeds over 500 MWDs twice a day. Additionally we have updated information about MWD Adoption – a program that has come of age in the 2 years since the publication of the second edition. Also in an effort to provide a “one-stop” resource for working dog policy, this edition now incorporates topics that were formerly available only as VETCOM policy letters. These and other revisions make this new MWD Handbook one of the most up to date resources for military veterinarians caring for MWD’s and other Federal Agency working dogs. All veterinary personnel involved in anesthesia should familiarize themselves with these standards, as some previously used agents (such as butorphanol / acepromazine / glycopyrrolate combination, tiletamine / zolazepam, and xylazine) have been removed from the guidance. The world will continue to change and our veterinary care will also change as our knowledge, new technology, and improved therapeutics become available. Our commitment to the health care of MWDs is a constant. Keep up the good work!

The Handbook of Software for Engineers and Scientists is a single-volume, ready reference for the practicing engineer and scientist in industry, government, and academia as well as the novice computer user. It provides the most up-to-date information in a variety of areas such as common platforms and operating systems, applications programs, networking, and many other problem-solving tools necessary to effectively use computers on a daily basis. Specific platforms

and environments thoroughly discussed include MS-DOS®, Microsoft® Windows™, the Macintosh® and its various systems, UNIX™, DEC VAX™, IBM® mainframes, OS/2®, Windows™ NT, and NeXTSTEP™. Word processing, desktop publishing, spreadsheets, databases, integrated packages, computer presentation systems, groupware, and a number of useful utilities are also covered. Several extensive sections in the book are devoted to mathematical and statistical software. Information is provided on circuits and control simulation programs, finite element tools, and solid modeling tools. An authoritative source about methods, languages, methodologies and supporting tools for constructing information systems that also provides examples for references models. Its strength is the careful selection of each of the above mentioned components, based on technical merit. The second edition completely revises all articles and features new material on the latest developments in XML & UML. The structure follows the definition of the major components of Enterprise Integration as defined by GERAM (Generalised Enterprise Reference Architecture and Methodology). 1st edition sold about 600 copies since January 2003.

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