

The Management Consultant Mastering The Art Of Consultancy Financial Times Series

Gain consulting insights into business decision making in today's environment Business and Management Consulting, 6th Edition, by Wickham and Wilcock, was first published as Management Consulting over 20 years ago to guide students through the consultancy process. This new, renamed edition reflects the way in which the consulting world has changed over the past two decades. New digital technologies have made information more accessible and changed the way businesses operate in today's faster-paced, more volatile environment, so management consultants need to have a wider view of their client company. Management consulting remains a popular career choice but undertaking a consulting project for the first time can seem daunting. This book continues to offer a practical guide to balancing theory and practice, while also giving tips and techniques to the more seasoned practitioner, so it is ideal for anyone who is undertaking a consulting project. This is delivered from the accumulated knowledge and insight of the authors and contributors, who all have been consultants. Pearson, the world's learning company.

Packed with insights and brainstorming exercises for establishing the McKinsey mind-set, this book is an in-depth guidebook for applying McKinsey methods in any industry and organizational environment. Taking a step-by-step approach, The McKinsey Mind looks at the McKinsey mystique from every angle. Owners, executives, consultants, and team leaders can look to this comprehensive treatment for ways to: Follow McKinsey's MECE (mutually exclusive, collectively exhaustive) line of attack Frame business problems to make them susceptible to rigorous fact-based analysis Use the same fact-based analysis in conjunction with gut instinct to make strategic decisions Conduct meaningful interviews and effectively summarize the content of those interviews Analyze the data to find out the so what Clearly communicate fact-based solutions to all pertinent decision makers Capture and manage the knowledge in any organization to maximize its value

Designing Solutions for Your Business Problems is an essential resource for managers and consultants who help organizations resolve ambiguous problems and develop new opportunities. Taking a hands-on, practical approach, Betty Vandebosch—a leading management consultant and educator—outlines the details on how to conduct a proven process for designing solutions. Designing Solutions for Your Business Problems will teach you how to curtail investigation and generate and justify ideas without sacrificing thoroughness, creativity, persuasiveness, and fit. You will be able to capitalize on more opportunities, and your problem-solving skills will become more efficient and your solutions more compelling. This book will help you design better solutions and design them faster. Betty Vandebosch offers a variety of useful techniques such as the "scooping diagram," which provides a framework for action, and the "logic diagram," which tests the validity of a potential solution. In addition, the book contains illustrative real-life examples of the Designing Solutions approach from a variety of organizations.

Introducing readers to the art, the practice and the problems that consultants face, this book sheds light on the complex roles that consulting firms play in enhancing the effectiveness of their clients.

The number one guide to corporate valuation is back and better than ever Thoroughly revised and expanded to reflect business conditions in today's volatile global economy, Valuation, Fifth Edition continues the tradition of its bestselling predecessors by providing up-to-date insights and practical advice on how to create, manage, and measure the value of an organization. Along with all new case studies that illustrate how valuation techniques and principles are applied in real-world situations, this comprehensive guide has been updated to reflect new developments in corporate finance, changes in accounting rules, and an enhanced global perspective. Valuation, Fifth Edition is filled with expert guidance that managers at all levels, investors, and students can use to enhance their understanding of this important discipline.

Contains strategies for multi-business valuation and valuation for corporate restructuring, mergers, and acquisitions Addresses how you can interpret the results of a valuation in light of a company's competitive situation Also available: a book plus CD-ROM package (978-0-470-42469-8) as well as a stand-alone CD-ROM (978-0-470-42457-7) containing an interactive valuation DCF model Valuation, Fifth Edition stands alone in this field with its reputation of quality and consistency. If you want to hone your valuation skills today and improve them for years to come, look no further than this book.

What does it really take to have a highly successful practice? You might think that having a thriving practice takes knowing the right way to run your practice as a business. And to run your practice as a highly profitable business, you might believe you must have precise scripts, the best business processes, and the most well-defined and highly calibrated systems. Sorry to disappoint you, none of these delivers success. Practice success goes far beyond knowing how to produce the results. Practice success isn't the result of the right information, prescriptions, recipes, tips, and formulas. There is another domain to master without which success will not occur. And that is what this book is about. This domain is about who you need to be as an owner, as a manager, as a leader and as a marketer. If you can't be a powerful owner, if you can't be an effective manager, if you can't be an inspirational leader, if you can't be someone who attracts patients, then whatever information you have and whatever actions you take will not be effective. In order to access this domain of who you need to be in the practice, I have written this book using the most commonly asked questions culled from my 25 years as a practice management consultant. By standing in the shoes of dentists who have asked these questions and by thoughtfully considering the responses, you will see yourself and how you are in your practice. You will see how the answers in this book teach profound lessons about yourself, which will allow you to change, resulting in you being more highly effective and powerful in your practice. Lao Tzu once said; "Mastering your enemies makes you strong. Mastering yourself makes you fearless." This book is about mastering yourself in the business of practice. This book will give you insights, revelations and a much deeper understanding of yourself as a leader, manager and owner. These insights will help you to think and act in new ways that allow you to produce much better outcomes and results. This is your path to mastery. Let's take these first steps together.

Cheng, a former McKinsey management consultant, reveals his proven, insider's method for acing the case interview.

Is your enterprise's strategy for cybersecurity just crossing its fingers and hoping nothing bad ever happens? If so...you're not alone. Getting cybersecurity right is all too often an afterthought for Fortune 500 firms, bolted on and hopefully creating a secure environment. We all know this approach doesn't work, but what should a smart enterprise do to stay safe? Today, cybersecurity is no longer just a tech issue. In reality, it never was. It's a management issue, a leadership issue, a strategy issue: It's a "must have right"...a survival issue. Business leaders and IT managers alike need a new paradigm to work together and succeed. After years of distinguished work as a corporate executive, board member, author, consultant, and expert witness in the field of risk management and cybersecurity, David X Martin is THE pioneering thought leader in the new field of CyRMSM. Martin has created an entirely new paradigm that approaches security as a business problem and aligns it with business needs. He is the go-to guy on this vitally important issue. In this new book, Martin shares his experience and expertise to help you navigate today's dangerous cybersecurity terrain, and take proactive steps to prepare your company—and yourself—to survive, thrive, and keep your data (and your reputation) secure.

In the bestselling tradition of Liar's Poker comes a devastatingly accurate and darkly hilarious behind-the-scenes look at the wonderful world of management consulting. Once upon a time in Corporate America there was a group of men and women who were paid huge fees to tell organizations what they were doing wrong and how to improve themselves. These men and women promised everything and delivered nothing, said they were experts when they were not, sometimes ruined careers, and at best, only wasted time, energy, and huge sums of money. They called themselves Management Consultants.... Welcome to the world of Martin Kihn, a former standup comic and Emmy®

Award-nominated television writer who decided to “go straight” and earn his MBA at a prestigious Ivy League university. In *HOUSE OF LIES*, he brazenly chronicles his first two years as a newly-minted management consultant: featuring his struggles with erroneous advice, absurd arrogance, and bloody power struggles. Hey, it's all in a day's work— and it pays really well!

In *The World's Newest Profession* Christopher McKenna offers a history of management consulting in the twentieth century. Although management consulting may not yet be a recognized profession, the leading consulting firms have been advising and reshaping the largest organizations in the world since the 1920s. This groundbreaking study details how the elite consulting firms, including McKinsey & Company and Booz Allen & Hamilton, expanded after US regulatory changes during the 1930s, how they changed giant corporations, nonprofits, and the state during the 1950s, and why consultants became so influential in the global economy after 1960. As they grew in number, consultants would introduce organizations to 'corporate culture' and 'decentralization' but they faced vilification for their role in the Enron crisis and for legitimating corporate blunders. Through detailed case studies based on unprecedented access to internal files and personal interviews, *The World's Newest Profession* explores how management consultants came to be so influential within our culture and explains exactly what consultants really do in the global economy.

Recommended by the Institute of Directors

CLIENT, CLARIFY, CREATE, CHANGE, CONFIRM, CONTINUE, CLOSE = THE SEVEN SECRETS OF CONSULTANCY "Most change methods are effective. For the most part, each one is theoretically sound, well-researched, and clearly articulated. But when they're put in organizations, they fail—at least 70 to 80% of the time". George Smart, Managing Partner, Strategic Development Incorporated The definition of a consultant is someone who facilitates organisational change and provides expertise on technical, functional and business topics during development or implementation. In other words a consultant is someone who helps others to change. However, change isn't such an easy target to achieve. Research shows that the vast majority of change programmes fail. On a daily basis we hear about projects that are delayed, cancelled, over budget or boycotted by the end user. The problem is that we can never force people to change - remember the backlash against Jamie Oliver's healthy school meals campaign where parents handed junk food to their children through school fences. The key to successful change is to engage with the end user and help them want to change. The Seven Cs of Consulting offers a consistent and collaborative language that helps both consultant and client deliver value through sustainable change. Based around the author's highly successful 7Cs model (Client, Clarify, Create, Change, Confirm, Continue, Close) this approach is simple and accessible but firmly grounded in research and real life experience. The 7Cs approach opens up the complexity of sustainable change to the consultant and client and helps them explore- and then avoid - the real issues that cause change to fail within a more professional and trusting relationship.

The second book in the Essential Tools For series... on the topic of Management Consulting Based on Simon Burtonshaw-Gunn's successful *The Essential Management Toolbox*, this book focuses in greater depth on the topic of Management Consulting. This second book looks at how a management consultant needs to think, view and analyse the workings of an existing organisation in order to efficiently and effectively work to improve the issues facing a business. Check out the new series website featuring sample chapters, tool of the month and solve your management problems by talking direct to the author www.essentialtoolsseries.com Second title in a new series that expands on the information in Simon Burtonshaw-Gunn's *The Essential Toolbox* This volume includes 30% new material in the form of new tools and techniques for guiding consultants Covers: Development of Management Consultancy; Problem resolution and Decision Making; Top 10 Tools for Consultancy Interventions; Consultancy delivery and Facilitation; Consultancy Governance and Ethics Active author, Simon Burtonshaw-Gunn speaks regularly Easy to use practical tools and techniques guiding the consultant and business person through their organisational conflicts About the Author: Simon Burtonshaw-Gunn is a practising management consultant with over 30 years experience in both the public and private sectors and covering a range of organizations and industries. He holds two Master's degrees and a PhD in various Strategic Management topics. This second book includes a forward by Malik Salameh.

This book is an essential guide or foundational toolkit for anyone who is involved in the process of developing, offering or selling any type of product or service. Based on how to surf on the waves of innovation and the principle of “form follows function” (System Architecture), it introduces and connects concepts like Market Understanding, Design Thinking, Design to Value, Modularization and Agility. It introduces readers to the essence of these main frameworks and provides a toolkit that explains both theoretically and practically when and how to utilize which one. The methods and processes described in this book have all been successfully tested in many industries. They apply in today's market context of high uncertainty, complexity and turbulence, where innovation and disruption are essential. Readers will find answers to two fundamental questions: How can we implement an innovation process and environment that are conducive to successful product design? And, if our products fail to appeal to customers, how can we achieve a major turn-around with regard to product development? A wealth of examples and case studies help readers to benefit from the authors' broad professional experience. Further, lessons learned and conceptual summaries provide valuable shortcuts to the methods and tools discussed. For today's CEOs, enabling innovation is one of THE most complex leadership tasks. But innovation is not about theory and nice buzzwords. It's about succeeding in the real world. This 'hands-on' book connects the dots and introduces the reader to some of the most relevant ideas and pragmatic concepts fitting today's business reality. Dr. Robert Neuhauser, Executive VP and Global Head People and Leadership Development, Siemens At the most fundamental level this book brings order to chaos. It sets different and highly relevant design approaches into a complementary picture, rather than presenting them as competing ways of solving the same problem. Product designers, managers, consultants, scholars and students will surely have this valuable book within reach on a daily basis. Olivier L. de Weck, Ph.D – MIT Professor of Aeronautics and Astronautics and Engineering Systems, Editor-in-Chief Systems Engineering

Today's corporate deal makers face a conundrum: Though 70% of major acquisitions fail, it's nearly impossible to build a world-class company without doing deals. In *Mastering the Merger*, David Harding and Sam Rovit argue that a laserlike focus on just four key imperatives--before executives finalize the deal--can dramatically improve the odds of M&A success. Based on more than 30 years of in-the-trenches work on thousands of deals across a range of industries--and supplemented by extensive Bain & Co. research--Harding and Rovit reveal that the best M&A performers channel their efforts into (1) targeting deals that advance the core business; (2) determining which deals to close and when to walk away; (3) identifying where to integrate--and where not to; and (4) developing contingency plans for when deals inevitably stray. Top deal makers also favor a succession of smaller deals over complex "megamergers"--and essentially institutionalize a success formula over time. Helping executives zero in on what matters most in the complex world of M&A, *Mastering the Merger* offers a blueprint for the decisions and strategies that will beat the odds.

Digital disruption is the biggest challenge businesses are facing; *Make Disruption Work* gives you the blueprints of what it is and how to win at it. Jankovich and Voskes have worked with some of the biggest companies in the world, building their digital capabilities from the ground up. This book crystallizes the knowledge. It is practical, demystifying, effective, and endorsed by leading CEOs and business school professors (e.g. Unilever, INSEAD). *Make Disruption Work* is designed to be easy to navigate, and is richly illustrated with infographics, diagrams and real-world examples. It is focused on evidence, not opinion, and as a result is refreshingly concise. Disruption needn't be a threat. It's a power, and it's in your hands. Praise for *Make Disruption Work* 'With outstanding simplicity and deep insights, this book reveals the "how to" of digital disruption.' Paul Polman, CEO Unilever 'Disruption is on every business leader's mind. Alexandra Jankovich and Tom Voskes have taken this complex topic and created a very clear, actionable path. This book is easy to read, and the examples really make the ideas come to life.' Wiebe Draijer, CEO, Rabobank 'There is no escaping digital disruption. *Make Disruption Work* is a very practical call to action: the 5D

model proposed is a powerful guide to help navigate those disrupted waters. After reading it, you feel convinced that, yes, corporates can beat start-ups!' Franck J. Moison, Vice Chairman Colgate-Palmolive 'Disruption demystified! This book is unique in the realm of digitization gurus and doomsayers: in a typically Dutch straightforward style the phenomenon of digitization is dissected and reduced to its essence. Instead of far out projections this book offers practical perspectives and a clear manual for every company to master disruption step-by-step. The short, concise style and many examples are a guarantee that this book won't remain unread on the bedside table.' Annet Aris, Adjunct Professor of Strategy at INSEAD 'Make Disruption Work is an easy-to-digest and visually appealing book packed full of useful advice for senior leaders tackling the challenges of digital disruption. It adopts a very practical lens, with effective solutions to real-world problems.' Michael Wade, Professor of Innovation and Strategy, IMD 'Fantastic book!!! Readable format, good overview and many practical examples and pieces of advice. It creates a language that boardrooms and CEOs can use.' Menno Antal, Managing Partner, 3i Private Equity 'A must-read for any modern-day business leader in need of practical advice and examples on how to approach digital transformation.' Rahmyn Kress, Chief Digital Officer, Henkel 'Digital disruption brings massive new opportunities for growth, even in the most traditional industries. This book sets out a concrete set of actions to get there, backed by real-world experience, not just consulting "fluff." With a unique visual style, and packed full of engaging, easy-to-grasp content, SparkOptimus has created a winner!' Jan Derck van Karnebeek, Chief Commercial Officer Heineken

"This is the practical approach I wish I had come across much earlier in my career." Cynthia Pexton-Shaw Whether you are just starting out, considering or already working as a consultant this book is essential reading, enabling you to understand the needs of your client and to get the result they want.

Guide for professional management consultants showing how to develop skills and attributes for client-centric consulting. Management consultants of various kinds play an important role in the world of business, and within other types of organization. The Oxford Handbook on Management Consulting is a comprehensive overview of thinking and research on management consultancy with contributions from leading international scholars. The first section provides an account of the historical developments in management consulting research, and how current thinking has evolved from prior work. The second section focuses on disciplinary and theoretical perspectives, their diversities, areas of synergy, and parallel concerns. The following sections examine consulting as a knowledge business, consultants and management fashion, and the relationship between management consultants and their clients. The Handbook concludes with an assessment of areas of future research and debate. By bringing together a wide range of research and thinking on management consulting across different disciplines, sub-disciplines, and conceptual approaches, the Handbook provides a comprehensive understanding of both current thinking and future directions for research.

Game-changing tips and tricks to nail the case interview and launch your consulting career. Management consultants Destin Whitehurst and Erin Robinson give you need-to-know techniques for polishing your poise and tightening your case interview skills. 20 Days to Ace the Case Interview preps you with the nuts and bolts of the case interview process with daily exercises, mock interviews, and industry know-how designed to help you ace your interview. Think of this book as your twenty-day intensive, management consulting boot camp, the perfect supplement to your arsenal of case interview lessons and material. With this guidebook, you will: Gain day-by-day structure: Daily case interview exercises progressively prep you Ask the right questions: Fundamental frameworks teach you exactly what to ask under pressure Learn from the pros: Review real-life stories from consulting experts Uncover unique strategies: Discover custom-developed case interview tips straight from the authors Go off script: Adapt what you've learned with our bonus case interview guides

Management Consultancy provides a comprehensive introduction to the consulting industry. The text uses theory as a basis for critical discussion, ensuring students understand both the theory and its limitations. The authors' engaging writing style is combined with a wealth of real-world practical examples, putting theory into context.

Know the answers that get you hired, get a job in less time and for more money.

When Fortune Magazine estimated that 70% of all strategies fail, it also noted that most of these strategies were basically sound, but could not be executed. The central premise of Strategic Project Management Made Simple is that most projects and strategies never get off the ground because of adhoc, haphazard, and obsolete methods used to turn their ideas into coherent and actionable plans. Strategic Project Management Made Simple is the first book to couple a step-by-step process with an interactive thinking tool that takes a strategic approach to designing projects and action initiatives. Strategic Project Management Made Simple builds a solid platform upon four critical questions that are vital for teams to intelligently answer in order to create their own strong, strategic foundation. These questions are: 1. What are we trying to accomplish and why? 2. How will we measure success? 3. What other conditions must exist? 4. How do we get there? This fresh approach begins with clearly understanding the what and why of a project - comprehending the bigger picture goals that are often given only lip service or cursory reviews. The second and third questions clarify success measures and identify the risky assumptions that can later cause pain if not spotted early. The how questions - what are the activities, budgets, and schedules - comes last in our four-question system. By contrast, most project approaches prematurely concentrate on the how without first adequately addressing the three other questions. These four questions guide readers into fleshing out a simple, yet sophisticated, mental workbench called "the Logical Framework" - a Systems Thinking paradigm that lays out one's own project strategy in an easily accessible, interactive 4x4 matrix. The inclusion of memorable features and concepts (four critical questions, LogFrame matrix, If-then thinking, and Implementation Equation) make this book unique.

Delivers the essential practical skills needed to consult and make sharp, well prepared interactions in a wide range of business situations This comprehensive handbook covers the fundamental skills and attitudes required by successful consultants from novice to practitioner level, irrespective of their specialist area. It untangles the key variables present in any consulting service and introduces practical ways to improve their effectiveness based upon the author's experience of helping consulting organisations to develop and excel in the marketplace. The book explores consulting 'from the ground up' steering away from theory and focusing instead on practical application, providing a solid platform upon which

to build further domain-specific competence. The Consultant's Handbook provides: An understanding of the key variables that can be addressed in order to improve one's own consulting performance A set of simple practices that can be implemented with immediate benefit to the reader Practical insight into day-to-day real life consulting interactions Confidence to implement the new ideas and approaches

This book places everyday talk and role-modelling interactions at the forefront of an alternative change-leadership agenda, and introduces a number of practical approaches to help line managers and organizational specialists deliver this agenda more successfully. It is essential reading for organizational practitioners at all levels.

"Management Consultancy" is the definitive reference guide for all management consultants. It covers all aspects of the management consultants role and provides: guidelines on best practice, expert contributions, helpful case studies, and a complete overview of the industry. This title explores the principles behind the application of specialized management techniques to the consultancy process. It also seeks to promote an understanding of the dynamics of the client-consultant relationship. Comprehensive in its coverage and full of practical advice, techniques and useful information, it is of equal value to the MBA student, sole practitioner or professional in a large multi-national consultancy. This title is also the recommended reading for students on the MSc in Management Consultancy.

Want to try something different and have more fun? And start getting paid what you deserve? Becoming a professional consultant allows you to leverage your expertise, be your own boss, and make a great income. But you need to know what to do and how to do it if you want to be successful from day one. Adrian Partridge walks you through how to pursue a career as a consultant, sharing the secrets hes learned since venturing out on his own more than twenty-five years ago. Learn how to: set up a consulting business; get the projects you want at the rates you deserve; avoid pitfalls that trip up many consultants; work on your own terms while having fun. Filled with examples of what has worked and what hasnt worked for consultants, this guide highlights how you can work for yourself, be your own boss, sell your services, and take control of your destiny. Consulting is like any other business: There are simple steps you can take to improve your chances of success. Find out what they are with Consulting Made Easy.

Processes don't drive projects; people do. Successful project management is ultimately about effective communication, and more broadly, effective people management. Most books, however, deal largely with process - the mechanical, methodological side, and play down the human side. The Project Manager is a fresh approach to project management: it moves beyond the formal methodologies and techniques to shed light on the core skills that will make you a great project manager. It puts the project manager centre stage and provides you with an invaluable set of experience-based lessons, tips, and advice to help you consistently deliver the results you want. Whether you are a project manager yourself, or someone who works with or recruits project managers, this book will be essential reading. **DISCOVER WHAT YOU NEED TO KNOW AND DO TO BE A GREAT PROJECT MANAGER**

The essential guide to developing a competent and motivated workforce. The book provides the solutions to help organisations survive an economic crisis. it is an essential tool for CEOs, managers and consultants striving to stay relevant in the midst of intense global competition. Victor Tan writes with authority drawn from over two decades of experience in management consulting and change management.

The Case Interview Workbook contains 60 case questions for management consulting interviews, with complete solutions. Every case is compiled and edited by a team of ex-consultants from McKinsey & Company, the Boston Consulting Group, and Bain & Company. This book fills the gap left by others by providing you with plenty of high-quality cases to practice on before your interview. Many cases are from actual interviews at the top-tier firms and cannot be found elsewhere. After working through this book, you will be prepared for every type of case question you may encounter: market sizing, estimation, operations, industry analysis, pricing, growth strategy, marketing, investment, M&A, market entry, customer segmentation, profitability, valuation, logic, issue identification, cost analysis, market expansion, and brainteasers, to name a few. These cases will help you prepare for interviews at leading management consulting firms, including McKinsey & Company, The Boston Consulting Group, Bain & Company, Oliver Wyman, Strategy& (formerly Booz & Company), A.T. Kearney, Roland Berger, and L.E.K, as well as for consulting roles at large firms such as Accenture, Deloitte, PwC, EY, and KPMG. Note that is a workbook, designed to complement other preparation books. You will have a hard time solving these cases without learning first elsewhere how to do so, e.g. which frameworks to use, how to use them, and how to structure a solution.

To land a management consulting job at any of the top firms, including McKinsey, Bain, BCG, Deloitte, Oliver Wyman, and Accenture, you must get through several rounds of case interviews. Whether your interview is in a few weeks or even tomorrow, this book is written to get you the maximum amount of knowledge in the least amount of time. Think of this book as taking the express lane towards beginning to master consulting case interviews. I cut out all of the filler material that some other consulting books have, and tell you everything that you need to know in a clear and direct way. With this shortcut guide, you will: Understand and become proficient at the nine different parts of a case interview, and know exactly what to say and do in each step Learn the only framework strategy that you need to memorize to craft unique and tailored frameworks for every possible case scenario Gain knowledge of basic business terms and principles so that you can develop an astute business intuition Acquire the skills to solve any market sizing or other quantitative problem Uncover how to differentiate yourself from the thousands of other candidates who are fighting to get the same job you are Practice your case interview skills with included practice cases and sample answers

Widely recognized as a key reference work on the practice of consulting, this guide offers an extensive introduction to professional consulting, its nature, methods, organizational principles, behavioral rules, and training and development practices. Today's information- and knowledge-based economy is constantly creating new opportunities and challenges for consultants. This new edition of Management Consulting actively reflects and confronts these developments and

changes. New topics covered in this edition include: e-business consulting consulting in knowledge management total quality management corporate governance social role and responsibility of business company transformation and renewal public administration This book serves as a useful and inspiring tool for individuals and organizations wishing to improve their consulting activities. Praise for the previous edition: "A wealth of information about the nature and purpose of management consulting, consulting in various areas and the management of a consulting firm. It should help practitioners, entrants to the profession and business people wishing to use consultants more effectively."--Financial Times

'I have never seen such a book about management consulting before: this sets a new standard. This book is extremely thorough and addresses all of the relevant topics.' - Sander van 't Noordende, Group Chief Executive Products Operating Group, Accenture Whether you are looking to build on your management studies or experience of working in business, you are likely to have come across management consultancy and will need a clear and concise introduction to this area to help you understand its practices and techniques in order to hire and implement management consultancy in the future. This text provides you with these essentials for success in your studies and later industries when working with and not just for consultancy firms. The text is built around learning objectives to empower your understanding of the 'what', 'how', 'when' and 'why' at macro and micro levels of management consultancy and its stakeholders, and provides you with engaging real life examples and extra web materials for study. As well as full courses on management consultancy, this text will be invaluable to your management knowledge and skill-set across strategy, change, analytics, problem-solving, solution implementation and decision-making as applied by the world's top management consulting firms, such as McKinsey & Company, The Boston Consulting Group, and Bain & Company. Visit the companion website www.sagepub.co.uk/baaij Lecturer's resources Lecturer's guide Teaching notes per chapter Answer guidance to end-of-chapter questions in book Suggested discussion questions Suggested small group assignments Suggested small group field project Lecture slides Option 1: provide all figures of the book on PowerPoint slides Option 2: create complete PowerPoint presentations for each chapter Exercises Exam questions Discussion forum Student resources Templates for developing logical structures Web resources Consultancy publications Consultancy web site, career page Job application preparation services Consultancy institutions

Management Consulting: A Guide for Students bridges the gap between the latest academic research and practical skills to provide a comprehensive new introduction to modern consulting. David Biggs' important new textbook walks students through the key dimensions of management consulting from the contexts, through the processes, and into skills and implementation using a wide range of examples to provide a refreshing and modern guide for students. Every chapter deploys a consistent pedagogical framework including clear learning objectives that correspond with the latest standard course outlines, mini case studies, and industry snapshots. Full-length case studies appear at the end of every chapter, either prepared specifically for the text by international academics and consultants or supplied from premium vendors such as Harvard Business Review. A full set of online supporting resources for students and lectures make this the complete resource for management consulting courses at all levels.

Communicate with greater impact. Have you ever been caught at the end of a presentation when your audience, perhaps a leadership team or a Steering Committee, looks at you blankly and asks this most uncomfortable question: 'So what?' How does that help? If you have been in that position once, you don't want to be there again. You want to know how to answer that question in one single, powerful sentence. Or, even better, set yourself up so nobody asks it. In this book, communication strategists Davina Stanley and Gerard Castles reveal their proven approach. It's all about using storylines to get to the 'So what' fast, and being able to make a case to back it up. You can unlock the power of the 'So what' strategy by taking five steps, which are outlined in this book: 1: Understand why mastering storylining is worth the investment. 2: Learn how to use a storyline to identify and harness the 'So what'. 3: Master the seven classic storyline patterns. 4: Use storylines to shape the communication you share. 5: Introduce storylining in your business. Packed with examples, stories, insights and practical steps, Davina and Gerard show you how to apply these strategies to stop your audiences asking you, 'So what? How does that help us?'

Case Master is a curated collection of thoughtful practice cases for consulting which will enable you to get a competitive edge for your upcoming case interviews. Case Master cases are all made to the highest standard and are custom-designed for optimal preparation and achieving mastery of all the core skills for case interviews: analysis, synthesis, calculation, estimation, and creativity. Maximizing the breadth and depth of your learning, Case Master is the only resource to offer concept-driven cases, challenging blindspots, "guesstimateable" axis variables, customizable case difficulty, and handy case kits for partner practice. Alone or with a practice partner, with Case Master you will scrutinize all fundamental case types (profit-and-loss, sales growth, market entry, investment, and counter-competition) and you will learn: 1 set of universal business categories applicable to any consulting case, 2 meanings of "positioning" and 3 meanings of "push vs. pull," 4 types of economic inputs and outputs, 10 trending concepts to expand your problem-solving toolkit, 40 essential business metrics and terms, and much more at Case Master Club online. Whether you are a graduate student or an experienced professional seeking to break into strategy consulting, Case Master will be an investment into your professional future and will help you develop higher levels of both competence and confidence. Go beyond the resources that competing contenders already know and dare to become a Case Master.

The book is aimed at students taking dedicated management consulting modules and work placement programmes at undergraduate and postgraduate level. It is well suited to students of business as well as scientific and creative disciplines who undertake a work-based project during the course of their academic study.

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