Winner of a Shingo Research and Professional Publication Award Information Technology is supposed to enable business performance and innovation, improve service levels, manage change, and maintain quality and stability, all while steadily reducing operating costs. Yet when an enterprise begins a Lean transformation, too often the IT department is either left out or viewed as an obstacle. What is to be done? Winner of a 2011 Shingo Research and Professional Publication Award, this book shares practical tips, examples, and case studies to help you establish a culture of continuous improvement to deliver IT operational excellence and business value to your organization. Praise for: ...will have a permanent place in my bookshelf. —Gene Kim, Chief Technology Officer, Tripwire, Inc. ... provides an unprecedented look at the role that Lean IT will play in making this revolutionary shift and the critical steps for sustained success. —Steve Castellanos, Lean Enterprise Director, Nike, Inc. Twenty years from now the firms which dominate their industries will have fully embraced Lean strategies throughout their IT organizations. —Scott W. Ambler, Chief Methodologist for Agile and Lean, IBM Rational ... a great survival manual for those needing nimble and adaptive systems. —Dr. David Labby, MD, PhD, Medical Director and Director of Clinical Support and Innovation, CareOregon ... makes a major contribution in an often-ignored but much-needed area. —John Bicheno, Program Director MS in Lean Operations, Cardiff University ... a comprehensive view into the world of Lean IT, a must read! Dave Wilson, Quality Management, Oregon Health & Science University The companion follow-up to one of the bestselling Six Sigma books ever published An alarming number of Six Sigma projects are failing--not because of misuse of Six Sigma's statistical tools but because of internal politics and poor communication between team members and the rest of the organization. The Rath & Strong's Six Sigma Team Pocket Guide helps team leaders and members reverse this trend, explaining the interpersonal and political skills needed to make each Six Sigma project a success. Written in the "pocket guide" format that proved so successful with the first Rath &Strong guide, and based on the firm's popular Six Sigma training workshops, this handy reference will show Six Sigma team leaders and members how to: Get buy-in and cooperation from all levels of the organization Lead or participate in productive team meetings Plan the people/team side just as they would plan the technical side The Lean-Agile Pocket Guide for Scrum Teams is a useful reference for Scrum teams who have had some basic training and want to use Scrum in the context of Lean. it is designed to assist the transition to effective Scrum practices that enable enterprise delivery of value to customers. While this is not a book on Lean practices, it is presented in a manner that is consistent with Lean-Thinking. TWO PROVEN TOOLS FOR SUCCESS IN ONE STEP-BY-STEP POCKET GUIDE

Whether you've been using Six Sigma for years or are just starting to, you know it takes hard work to get it right. But WorkOut, developed by General Electric, can increase Six Sigma's success. Rath & Strong's WorkOut for Six Sigma Pocket Guide shows you how, with an action-ready game plan that you can apply to your initiative - right now.

Learn how to: Set the stage for Six Sigma's success Find out if you're in trouble - and get back on track Make a good Six Sigma initiative even better See actual results--in less than three months "If you want to bring the power of WorkOut to Six Sigma, this pocket guide is an invaluable tool."--Ron Ashkenas, co-author of The GE Work-Out Six Sigma: A data-driven approach to meeting customer requirements, solving process problems, and achieving bottom-line results. WorkOut: The revolutionary problem-solving program that brings management and workers together to bust bureaucracy. Companies worldwide use Six Sigma to measure and improve performance. Others use WorkOut to get quick bottom-line results and empower their workforce. But few enjoy the enormous success General Electric achieved by combining these approaches. Rath & Strong shows you how to get that synergy, with a handy pocket guide full of charts, checklists, assessment tools, and cases that help you: Prepare for, reenergize, or enhance a Six Sigma initiative Use a fast, simple alternative to Six Sigma Make your culture more participative, data-driven, and customer-focused Engage your front-line workers in Six Sigma

Executing a Lean Six Sigma PDCA project has never been easier! PDCA: Project Execution Essentials Handbook is finally here. Have you ever wanted to add value to your customer, or company, or work place by executing a Lean Six Sigma PDCA Project? But could never get started? or could never complete? or could complete, yet after much frustration? Maybe due to your tight deadlines? or workload? or maybe because no one ever told you what exactly you had to do? You are NOT ALONE. Most people who try to execute Lean Six Sigma projects do face these challenges. So, if you need to execute Lean Six Sigma PDCA projects seamlessly, easily, and with confidence, you need look no further. Lean Six Sigma Master Black Belt Mentor and Coach, Sumeet Savant, with more than a decade of experience in executing, leading, and mentoring hundreds of Lean Six Sigma improvement projects brings to you a simple, straight forward, no nonsense handbook which will enable you execute Lean Six Sigma PDCA projects guickly, effectively, and efficiently. He shares his belief: "Keep things simple, crisp, and concise, and then executing Lean Six Sigma projects will be easy and fun for you" Do Act Now and have a LOOK INSIDE the short book to have a brief experience of the immensely valuable information it has in store for you. With this book, you will get to, - Know the core essential components needed to execute a PDCA project. - Know how to execute a PDCA project, using the core essential components. - And know it in the least number of words possible - to help you deliver a PDCA faster. This may very well be the last book you will ever need to execute your best Lean Six Sigma PDCA projects. We are sure about it! And, so will you be!

?Lean Startup, Lean Six Sigma, Lean Analytics, Lean Enterprise, Kanban, Kaizen, Scrum, Agile Project Management? INCREASE CUSTOMER SATISFACTION AND REDUCE COST! INCREASE REVENUE GROWTH AND IMPROVE PRODUCTIVITY! Six Sigma is a methodology that is going to change the way that you do business. It strives to help you reach near perfection in the products that you sell, the customer service that you provide, and the lack of waste that you achieve. Moreover, it can work for all types of industries and businesses. This guidebook will provide you with the tools you need to work with Six Sigma and see an improvement in your business. While other companies may waste hundreds of thousands of dollars on inefficient methods

and faulty products, you can use the Six Sigma method to help improve your customer service, increase your productivity, and make your company more efficient. When Six Sigma is implemented properly, you can reach near perfection in all your company processes. This guidebook will show you how this is possible! Inside you will learn: What is Six Sigma The different levels of implementing Six Sigma Why do companies use Six Sigma Tools to use with Six Sigma Steps to following the Six Sigma Methodology Scoping out the perfect project How to transform your problem Knowing your goals and needs Determine who is on your team Picking out the solution, implementing it, and then following up How to get a certification in Six Sigma Tips to make the implementation of Six Sigma easier Common issues that come up with Six Sigma

What is Lean? Pure and simple, lean is reducing the time from customer order to manufacturing by eliminating non-value-added waste in the production stream. The ideal of a lean system is one-piece flow, because a lean manufacturer is continuously improving. Most other books on lean management focus on technical methods and offer a picture of how a lean system should look like. Other books provide snapshots of companies before and after lean was implemented. This is the first book to provide technical descriptions of successful solutions and performance improvements. It's also the first book to go beyond snapshots and includes powerful first-hand accounts of the complete process of change; its impact on the entire organization; and the rewards and benefits of becoming lean. At the heart of Becoming Lean are the stories of American manufacturers that have successfully implemented lean methods. The writers offer personalized accounts of their organization's lean transformation. You have a unique opportunity to go inside the implementation process and see what worked, what didn't, and why.

This book is for those in healthcare practices whose customers/payers may be encouraging or requiring them to use Lean Six Sigma in the workplace, or to simply improve the way healthcare is being provided. The book is intended to be a basic, easy-to-read, quick and handy reference to the process improvement topics that are so important in healthcare. The first seven sections of the book cover the basics of Lean Six Sigma ("What is Lean Six Sigma?" through a "Lean Six Sigma Road Map for the Practice") and how it can be applied and implemented in the Practice. The remainder of the pocket guide gives a brief description of the various tools and methodologies used in Lean Six Sigma. Each discussion has purposefully been kept short and simple to allow for basic understanding. Also included are tips of how or when to use the tool.

Winner of a 2009 Shingo Research and Professional Publication Prize. Notably flexible and brief, the A3 report has proven to be a key tool In Toyota's successful move toward organizational efficiency, effectiveness, and improvement, especially within its engineering and R&D organizations. The power of the A3 report, however, derives not from the report itself, but rather from the development of the culture and mindset required for the implementation of the A3 system. In Understanding A3 Thinking, the authors first show that the A3 report is an effective tool when it is implemented in conjunction with a PDCA-based management philosophy. Toyota views A3 Reports as just one piece in their PDCA management approach. Second, the authors show that the process leading to the development and management of A3 reports is at least as important as the reports themselves, because of the deep learning and professional development that occurs in the process. And finally, the authors provide a number of examples as well as some very practical advice on how to write and review A3 reports. A quick introduction on how to use Lean Six Sigma to improve your workplace, meet your goals, and better serve your customers. Lean Six Sigma combines the two most important improvement trends of our time: making work better (using Six Sigma) and making work faster

(using Lean principles). In this plain-English guide, you'll discover how this remarkable quality improvement method can give you the tools to identify and eliminate waste and quality problems in your own work area. Packed with diagrams, cartoons, and real-life examples, What is Lean Six Sigma? reveals the "four keys" of Lean Six Sigma and how they apply to your own job: Delight your customers with speed and quality Improve your processes Work together for maximum gain Base decisions on data and facts You'll see the big picture of what your company hopes to gain with Lean Six Sigma, how it may affect your work area, and what it can mean to you personally.

Vital tools for implementing Lean Six Sigma--what they are, how they work, and which to use The Lean Six Sigma Pocket Toolbook is today's most complete and results-based reference to the tools and concepts needed to understand, implement, and leverage Lean Six Sigma. The only guide that groups tools by purpose and use, this hands-on reference provides: Analyses of nearly 100 tools and methodologies--from DMAIC and Pull Systems to Control Charts and Pareto Charts Detailed explanations of each tool to help you know how, when, and why to use it for maximum efficacy Sections for each tool explaining how to create it, how to interpret what you find, and expert tips Lean Six Sigma is today's leading technique to maximize production efficiency and maintain control over each step in the managerial process. With The Lean Six Sigma Pocket Toolbook, you'll discover how to propel your organization to new levels of competitive success--one tool at a time.

Companies from startups to corporate giants face massive amounts of disruption today. Now more than ever, organizations need nimble and responsive leaders who know how to exploit the opportunities that change brings. In this insightful book, Jean Dahl, a senior executive and expert in the Lean mindset and its methods, demonstrates why you need to embrace Modern Lean principles and thinking to redefine leadership in this age of digital disruption in order to continuously evolve the Lean enterprise. Drawing on nearly three decades of corporate and consulting experience, Ms. Dahl lays out a new holistic framework for developing Modern Lean leaders. Through personal experiences and compellingreal-world case studies, she explains specific steps necessary for you and your company to proactively understand and respond to change. Understand the leadership challenges Lean leaders face in our 21st century global economy Explore the six dimensions of the Modern Lean Framework™ Learn and apply the nine steps necessary to become a Lean leader Use Modern Lean methods to build a culture of continuous learning that can be sustained and maintained within your organization Seize competitive advantage by embracing Modern Lean to tbuild an enterprise that understands how to respond to disruption

This book is relevant to any kind of business and is currently being used by a number of multi-national companies, including AstraZeneca, Ericsson, Scania and Volvo.

"Lean Six Sigma: International Standards and Global Guidelines" is a "how-to" book for the global professional.

The Lean Healthcare Pocket Guide - Tools for the Elimination of Waste in Hospitals, Clinics and Other Healthcare Facilities is the collection of input from healthcare professionals and Lean sensei. It provides easy-to-use and easy-to-understand tools, methods, and concepts based on the world-class Toyota Motor Company. These practices are commonly referred to as Lean. The tools of value stream mapping, takt time, pitch, standard work, visual controls, predictable output, Six Sigma, goals and outcomes, etc. are all clearly explained in relationship to the healthcare environment. Numerous tools and concepts contain case studies to further assist staff in their deployment of continuous improvement

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methodologies. The Lean Healthcare Pocket Guide is a powerful toolkit that was designed for all staff in a facility. This book will assist any healthcare facility in enabling them into a Lean environment where the focus is on both driving strategic change and meeting operational goals.

Winner of a 2013 Shingo Research and Professional Publication Award This practical guide for healthcare executives, managers, and frontline workers, provides the means to transform your enterprise into a High-Quality Patient Care Business Delivery System. Designed for continuous reference, its self-contained chapters are divided into three primary sections: Defines what Lean is and includes some interesting history about Lean not found elsewhere. Describes and explains the application of each Lean tool and concept organized in their typical order of use. Explains how to implement Lean in various healthcare processes—providing examples, case studies, and valuable lessons learned This book will help to take you out of your comfort zone and provide you with new ways to extend value to your customers. It drives home the importance of the Lean Six Sigma journey. The pursuit of continuous improvement is a journey with no end. Consequently, the opportunities are endless as to what you and your organization can accomplish. Forty percent of the authors' profits from this book will be donated to help the homeless through two Baltimore charities. Praise for the book: ... well-timed and highly informative for those committed to creating deep levels of sustainable change in healthcare. — Peter B. Angood, MD, FACS, FCCM, Senior Advisor - Patient Safety, in National Quality Forum ... the most practical and healthcare applicable book I have ever read on LEAN thinking and concepts. — Gary Shorb, CEO, Methodist Le Bonheur Healthcare ... well written ... an essential reference in the library of all healthcare leaders interested in performance improvement. — Lee M. Adler, DO, VP, Quality and Safety Innovation & Research, Florida Hospital, Orlando; Associate Professor, University of Central Florida College of Medicine ... a must read for all Leadership involved in healthcare. ... I can see reading this book over and over. — Brigit Zamora, BSN, RN, CPAN, CAPA, Administrative Nurse Manager, Florida Hospital, Orlando

This book gives healthcare leaders a practical guide to implementing the 4 key components of lean daily management system - 1. LDM boards; 2. Leadership rounds 3. Leader daily disciplines and 4. Lean projects. Although lean is not new to healthcare, effective LDM is just now taking hold with the best lean healthcare organizations in the U.S. and Canada. Leaders are realizing that sustaining their lean projects over time has proven to be a challenge without first addressing the organizations management system/model. LDM gives leaders a straightforward approach to do just that as well as improve their ability to spread and deploy lean to other areas of the organization and tie back to strategy.

"The Lean Book of Lean provides a short introduction to a very topical subject, using everyday language and numerous examples to make the principles clear for any reader, at any level and from any sector"--

Bring Lean Improvements to the Administrative Areas of Your Organization! Extending their eight-step process to the realization of a lean office, Tapping and Shuker use a customer service case studyto illustrate the effectiveness of the value stream storyboard. This popular volume provides organizations with a proven system for implementing lean pri Winner of a Shingo Research and Professional Publication Award The new edition of this Shingo Prize-winning bestseller provides critical insights and approaches to make any Lean transformation an ongoing success. It shows you how to implement a sustainable, successful transformation by developing a culture that has your stakeholders throughout the o SIMPLY LEAN POCKET GUIDE - MAKING GREAT ORGANIZATIONS BETTER THROUGH PLAN-DO-CHECK-ACT... The Simply Lean Pocket GuideMaking Great Organizations Better Through Plan-do-check-act (PDCA) Kaizen Activities The Simply Lean Pocket Guide for Construction Tools for the Elimination of Waste in the Design-bid-build Construction Project Cycle! Rath & Strong's Six Sigma Pocket GuideRath & StrongLean Six Sigma for the Healthcare PracticeA Pocket GuideAsq Press

Hospitals have long relied on the heroics of one brilliant nurse or doctor to save the day. Such heroics often result in temporary workarounds and quick fixes that leave not only patients and quality care at risk, but also increase costs. This is the story of an organization breaking that habit. Like a growing number of healthcare organizations around the world, ThedaCare, Inc. has been using lean thinking and the principles of the Toyota Production System to improve quality of care, reduce waste, and become more reliable. But lean thinking was incompatible with ThedaCare's old top-down, hero-based system of management. Kim Barnas, former SVP of ThedaCare, shows us how she and her team created a management system that is stable and lean, to spur continuous improvement. Beyond Heroes shows the reader, step by step, how ThedaCare teams developed the system, using the stories of its doctors, nurses and administrators to illustrate. The book explores each of the eight essential components of the lean system, from front-line problem solving with the scientific method to daily team huddles and creating standard work for leaders all the way to the top of an organization. Finally, the author introduces four executives from healthcare systems across North America who have implemented ThedaCare's system and share the lessons they learned along the way. Beyond Heroes is not just a call to action or an argument for a better healthcare system. It is a necessary roadmap through the rocky terrain ahead, one that healthcare leaders can customize to their special needs.

Bring the miracle of Lean Six Sigma improvement out of manufacturing and into services Much of the U.S. economy is now based on services rather than manufacturing. Yet the majority of books on Six Sigma and Lean--today's major quality improvement initiatives--explain only how to implement these techniques in a manufacturing environment. Lean Six Sigma for Services fills the need for a service-based approach, explaining how companies of all types can costeffectively translate manufacturing-oriented Lean Six Sigma tools into the service delivery process. Filled with case studies detailing dramatic service improvements in organizations from Lockheed Martin to Stanford University Hospital, this bottom-line book provides executives and managers with the knowledge they need to: Reduce service costs by 30 to 60 percent Improve service delivery time by 50 percent Expand capacity by 20 percent without adding staff Learn how to make your company more efficient, increase customer value with less work and make better use of your organisation's resources by implementing a Lean management strategy. The Financial Times Guide to Lean is a guide to the tools that are used to implement Lean, showing you how to apply Lean practices fully into your organisation or company. This book offers a comprehensive and objective look at lean strategy and how it can be tailored for different companies.

How well does your organization respond to changing market conditions, customer needs, and emerging technologies when building software-based

products? This practical guide presents Lean and Agile principles and patterns to help you move fast at scale—and demonstrates why and how to apply these paradigms throughout your organization, rather than with just one department or team. Through case studies, you'll learn how successful enterprises have rethought everything from governance and financial management to systems architecture and organizational culture in the pursuit of radically improved performance. Discover how Lean focuses on people and teamwork at every level, in contrast to traditional management practices Approach problem-solving experimentally by exploring solutions, testing assumptions, and getting feedback from real users Lead and manage large-scale programs in a way that empowers employees, increases the speed and quality of delivery, and lowers costs Learn how to implement ideas from the DevOps and Lean Startup movements even in complex, regulated environments

Sheryl Sandberg's Lean In is a massive cultural phenomenon and its title has become an instant catchphrase for empowering women. The book soared to the top of bestseller lists internationally, igniting global conversations about women and ambition. Sandberg packed theatres, dominated opinion pages, appeared on every major television show and on the cover of Time magazine, and sparked ferocious debate about women and leadership. Ask most women whether they have the right to equality at work and the answer will be a resounding yes, but ask the same women whether they'd feel confident asking for a raise, a promotion, or equal pay, and some reticence creeps in. The statistics, although an improvement on previous decades, are certainly not in women's favour – of 197 heads of state, only twenty-two are women. Women hold just 20 percent of seats in parliaments globally, and in the world of big business, a meagre eighteen of the Fortune 500 CEOs are women. In Lean In, Sheryl Sandberg – Facebook COO and one of Fortune magazine's Most Powerful Women in Business – draws on her own experience of working in some of the world's most successful businesses and looks at what women can do to help themselves, and make the small changes in their life that can effect change on a more universal scale. The 'shopfloor' book is designed to get lean information to the shop floor. It has practical references to all the lean tools, with simple, clear illustrations that will allow everyone to fully understand and implement lean manufacturing practices. If you want to be muscular, lean, and strong as quickly as possible without steroids, good genetics, or wasting ridiculous amounts of time in the gym and money on supplements...then you want to read this book. Here's the deal: Getting into awesome shape isn't nearly as complicated as the fitness industry wants you to believe. You don't need to spend hundreds of dollars per month on the worthless supplements that steroid freaks shill in advertisements. You don't need to constantly change up your exercise routines to "confuse" your muscles. I'm pretty sure muscles lack cognitive abilities, but this approach is a good way to just confuse you instead. You don't need to burn through buckets of protein powder every month, stuffing down enough protein each day to feed a third world

village. You don't need to toil away in the gym for a couple of hours per day, doing tons of sets, supersets, drop sets, giant sets, etc. (As a matter of fact, this is a great way to stunt gains and get nowhere.) You don't need to grind out hours and hours of boring cardio to shed ugly belly fat and love handles and get a shredded six-pack. (How many flabby treadmillers have you come across over the years?) You don't need to completely abstain from "cheat" foods while getting down to single-digit body fat percentages. If you plan cheat meals correctly, you can actually speed your metabolism up and accelerate fat loss. In this book you're going to learn something most guys will never know: The exact formula of exercise and eating that makes putting on 10 to 15 pounds of quality lean mass a breeze...and it only takes 8-12 weeks. This book reveals secrets like... The 6 biggest myths and mistakes of building muscle that stunt 99% of guys' muscle gains. (These BS lies are pushed by all the big magazines and even by many trainers.) How to get a lean, cut physique that you love (and that girls drool over) by spending no more than 5 percent of your time each day. The 4 laws of muscle growth that, when applied, turn your body into an anabolic, muscle-building machine. You'll be shocked at how easy it really is to get big once you know what you're doing... How to develop a lightning-fast metabolism that burns up fat quickly and leaves you feeling full of energy all day long. The carefully-selected exercises that deliver MAXIMUM results for your efforts, helping you build a big, full chest, a wide, tapered back, and bulging biceps. A no-BS guide to supplements that will save you hundreds if not THOUSANDS of dollars each year that you would've wasted on products that are nothing more than bunk science and marketing hype. How to get shredded while still indulging in the "cheat" foods that you love every week like pasta, pizza, and ice cream. And a whole lot more! The bottom line is you CAN achieve that "Hollywood hunk" body without having your life revolve around it--no long hours in the gym, no starving yourself, no grueling cardio that turns your stomach. Imagine, just 12 weeks from now, being constantly complimented on how you look and asked what the heck you're doing to make such startling gains. Imagine enjoying the added benefits of high energy levels, no aches and pains, better spirits, and knowing that you're getting healthier every day. SPECIAL BONUS FOR READERS! With this book you'll also get a free 75-page bonus report from the author called "The Year One Challenge." In this bonus report, you'll learn exactly how to train, eat, and supplement to make maximum gains in your first year of training. By applying what you learn in the book and in this report, you can make more progress in one year than most guys make in three, four, or even five (seriously!). Scroll up, click the "Buy" button now, and begin your journey to a bigger, leaner, and stronger vou!

The first edition of this highly acclaimed publication received a Shingo Research and Professional Publication Prize in 2009. Explaining how to create and sustain a Lean business, it followed Cogent Power's first two Lean Roadmaps along their journey. Since then, much has changed. Several members of Cogent

Power's senior management have moved on, s

With the growing business industry there is a large demand for greater speed and quality, for projects of all natures in both small and large businesses. Lean Six Sigma is the result of the combination of the two best-known improvement methods: Six Sigma (making work better, of higher quality) and Lean (making work faster, more efficient). Lean Six Sigma For Dummies outlines they key concepts in plain English, and shows you how to use the right tools, in the right place, and in the right way, not just in improvement and design projects, but also in your day-to-day activities. It shows you how to ensure the key principles and concepts of Lean Six Sigma become a natural part of how you do things so you can get the best out of your business and accomplish your goals better, faster and cheaper. About the author John Morgan has been a Director of Catalyst Consulting, Europe's leading provider of lean Six Sigma solutions for 10 years. Martin Brenig-Jones is also a Director at Catalyst Consulting. He is an expert in Quality and Change Management and has worked in the field for 16 years. Copyright: 2bbe4dc33648df546790d8853a35ddbf